

Paula Jones

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PROFILE

Committed to patients and their care by facilitating the provision of a patient centred quality focused service, forging links with all providers to develop a responsive service. Areas of expertise within leadership, development of quality strategies and monitoring, business and strategic planning, operational management, change management, project management, patients charter, integration of Health of the Nation issues contract negotiations, policy formulation, provision of professional advise to trust board, management of contract portfolios.

TRUST WIDE COMMITMENTS

- Resuscitation Committee
- Extending working roles
- Critical cares working group
- Trauma Committee
- Investors in people
- Emergency care working group
- Critical care delivery group
- LEO programme support
- Improving Working Lives

PROFESSIONAL MEMBERSHIPS

Member	Intensive Care Society of Great Britain	1981 - Present
Member	Royal College of Nursing of United Kingdom	1981 - Present

PROFESSIONAL DEVELOPMENT

MSc	Starting 2004.	2004
APEL	Accreditation to degree equivalent on going portfolio	2003
ECDL	on going	2004
Certificate	in Management	2001
Certificate	City and Guilds 730	1999
ENB 920	Principles of Intensive Care (Birmingham)	1986
Diploma	Nursing, (London University)	1982
SRN	Nursing, (South Tees School of Nursing)	1981
UKCC	Registration # 78E003E	1978

Various other courses / seminars: LEO Programme, Medicine for Managers, BQF Training, Leadership, Business Planning, Investors in People, Personnel Workshops, Standard Setting, Quality Workshops, HIV Counselling, Ward Management. BACCN Conference, ICU Nursing Symposium, Advanced Recovery & Transfer Exercise, Critical Care Modernisation Programme, Intensive Care Society meetings, Capacity planning

PROFESSIONAL EXPERIENCE & SIGNIFICANT ACHIEVEMENTS

HEAD OF NURSING AND PATIENT SERVICES (SECONDMENT)

May 04 - Present

Hospital, Newcastle upon Tyne Hospitals NHS Trust

- ➔ A very diverse position that draws upon my leadership and operational experience.
- ➔ Managed performance agenda, institution of current policy changes and development of local initiatives and best practice.
- ➔ Continued involvement with Emergency workload, PCTs and Strategic Health Authority developing the modernisation agenda.
- ➔ Professional leadership.
- ➔ Support service development.

PROFESSIONAL EXPERIENCE & SIGNIFICANT ACHIEVEMENTS (CONT)

ASST. DIRECTOR OF NURSING ASST. DIVISIONAL MANAGER

Sep 01 - May 04

Substantive Post - (Hospitals Trust)

Professional lead in the Division of Medicine and taking a Trust Lead on other issues as a member of the Nursing Directorate. Deputise for Divisional Manager and drive forward change and development within the Trust and the Division.

- Maintained standards and development of newly appointed Clinical Matrons.
- Closely involved in a huge PFI initiative also giving expert clinical advice to the planning team.
- Managed the commissioning of the new ICU and the associated procurement procedures.
- Managed and resolved complaints within the Division and implemented action plans.
- Improved response times and to drove down the number of formal complaints.
- Involved with Emergency Care Collaborative, Joint Ventures with local PCTs developing outreach services to facilitate the management of certain groups of patients in the community.
- Developed extending roles within the Trust with the Workforce Development Confederation.
- Involved in the merger of this Trust with a smaller local Trust and all of the resulting issues and the bringing together of the work force and sharing.

We provide healthcare from The James Cook University Hospital, Middlesbrough, The Friarage Hospital, Northallerton, and Guisborough Maternity Unit. The James Cook University Hospital merged with the Friarage Hospital, Northallerton in April 2002. The 7,000-strong workforce provides a range of highly specialist services extending to 1.5 million people in Teesside and parts of Cumbria, Durham, and North Yorkshire. These services include treating heart disease, cancer, renal services, neurology, and neurosurgery. The newest of these services is the North of England Spinal Injuries Centre. We are also a cancer centre and a cancer unit for the common cancers and the focus for the Cancer Care Alliance of Teesside, South Durham, and North Yorkshire.

CLINICAL NURSE (CRITICAL CARE) SENIOR DIVISIONAL NURSE

1993 - 01

Division of Medicine

Managed 130 staff including 12 sisters. Delivered critical care in a 15-bedded progressive unit for a diverse range of patients. The unit accepts tertiary referrals for neurosurgical and renal replacement therapy.

- Involved in initiatives that impacted on Clinical practice: within Clinical Governance, "Critical to Success" a government report into Intensive Care and an Audit Commission report.
- Forged links with clinical posts with increasing business awareness.
- Wrote the business development plan and had budgetary control.

As a Senior Nurse in the Division of Medicine, (appointed September 2000).

- Supported and facilitated the development of nurses within the Division and acted as the professional lead.
- Instrumental in the curriculum development and course delivery at the University of Teesside.

As Project Leader (seconded to Investors in People South Cleveland Hospital. 1998-99).

- Achieved recognition for the Medical Division as an Investor in People. Experience gained within other non ICU issues and 'bed down'. Advisor to other Directorates and departments since.

SISTER TO SENIOR SISTER

1983 - 94

Hospital

- Acted up as Clinical Services Manager in 1989.
- Involved in numerous service developments as we grew from 3 to current 15 beds.

Head Nurse	ICU Hammad General Hospital Doha Qatar Persian Gulf	(1985)
Staff Nurse	Intensive Care Services. South Cleveland Hospital	(1981-82)
Student Nurse	South Tees School of Nursing	(1978-81)

Personal:

Date of birth: 1960

Interests / pastimes Family, keep fit, travelling, cooking, local history and arts and crafts.